

## Chrome Cookie Problems July 15 2017

Google's Chrome is a wonderful browser. Unfortunately, the world is full of dangers. Google's Chrome tries to keep up with these dangers by adjusting the security environment the browser responds to.

**With regret, this now includes problems with the cookies in Moderation.org.** This includes logins to some of our popular services, including \*ABSTAR\*.

Chrome now is treating \*ABSTAR\* cookies (essential for using the program) as "third-party cookies". Obviously this needs to be fixed, but this is going to be in the (near) future. Until then, there is a work-around. This is a one-time fix, which should never need to be repeated. (Note that you may be having similar problems on other sites; this fix applies to more websites than just moderation.org!)

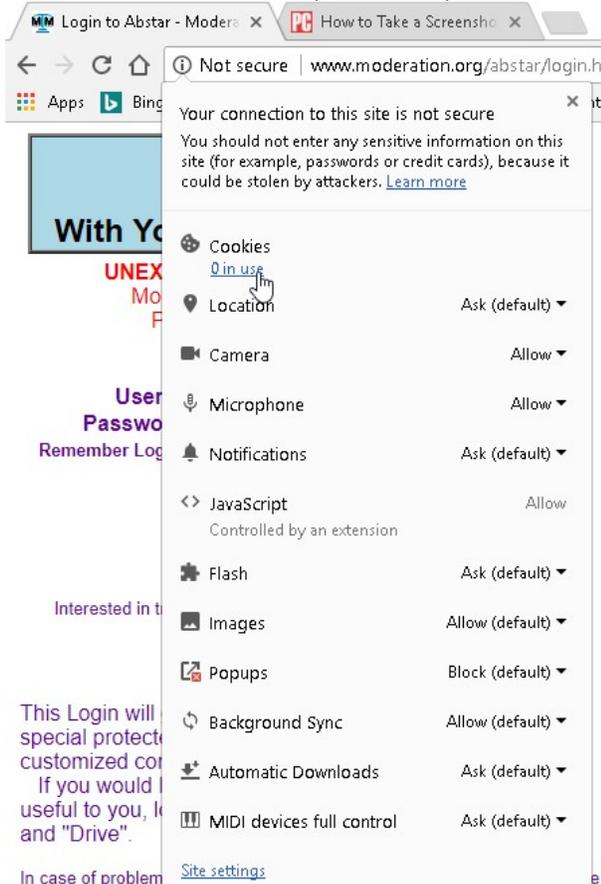
From the \*ABSTAR\* login page (or any moderation.org page) you can set the site to allow "third party cookies."

Look at the Address bar, showing the page's address. Google has a Security Manager tool on the left side of this address bar, which allows you to set permissions.



We need to set moderation.org (and [www.moderation.org](http://www.moderation.org)) to "allow third-party cookies" and to stop blocking all moderation.org cookies.

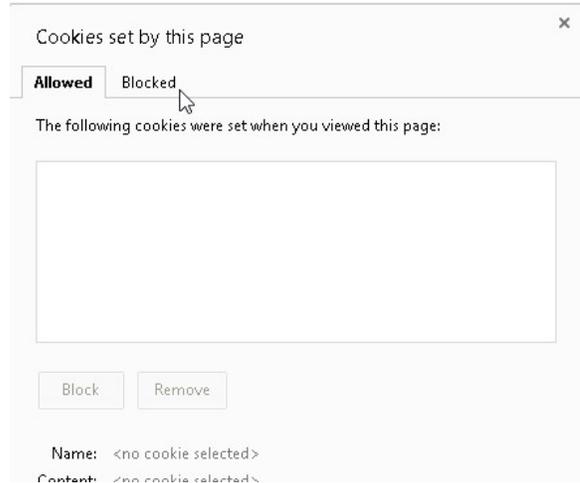
Right click on the Security Manager icon, to the left of the URL in the Address bar. ("Omnibox")



**(TIP: "Allow popups" lets many sites work again when they would fail previously; this was a big issue for me when trying to pay the bills.)**

Select the link under Cookies. IF NOT FIXED, you will see "0 in use." This means Chrome is blocking all the cookies!

Now you will be in the Cookie Manager screen for this site. You should see NO allowed cookies:



Click on the "Blocked" tab to show blocked cookies. You should see a listing for **both moderation.org and www.moderation.org**.

**DO THIS ONCE FOR EACH DOMAIN SHOWN.**

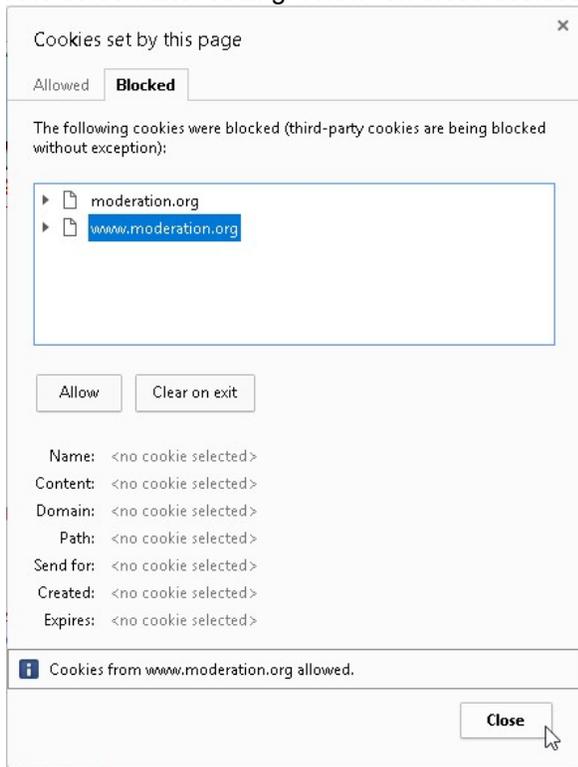
(You will need to do this **twice**.)

Select "**moderation.org**" and press the Allow button.

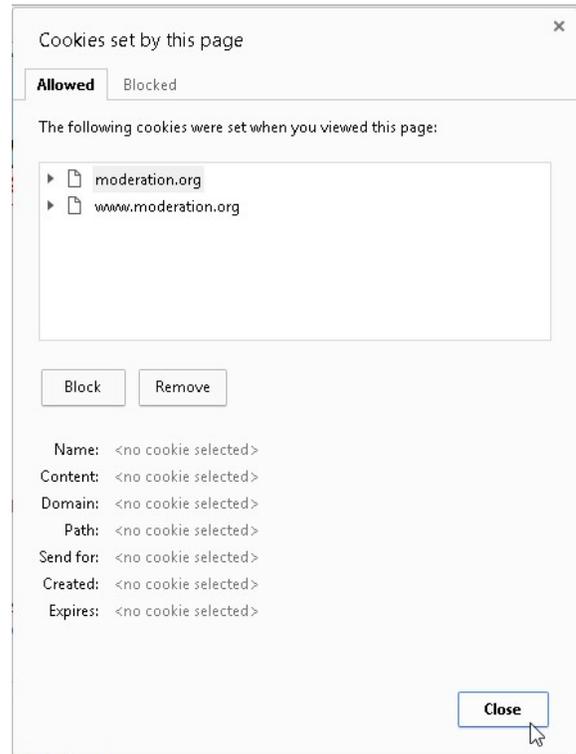
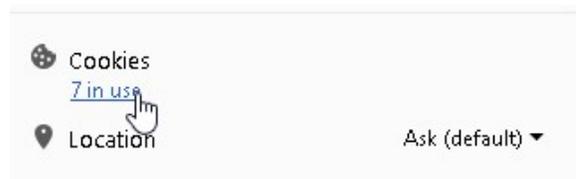
Select "**www.moderation.org**"; press the Allow button.



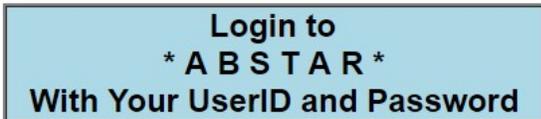
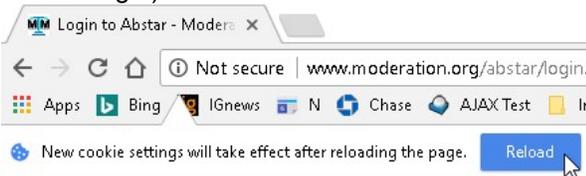
Done? PRESS THE CLOSE BUTTON. (We have to reload the page before any changes are shown.)  
**NOTE:** This is a vital step- you MUST press Close to exit the screen after setting "Allow" on these cookies.



If you go the Google Security Manager again and check your link for Cookies, you should see active cookies, and the cookies for moderation.org and www.moderation.org should now be **Allowed**.



Now you will see a RELOAD button at the top of the page- PRESS THIS BUTTON!  
(You need to Reload the page to install the changed cookie settings.)



After this, you should be able to log in normally.  
(Congratulations!)